simpleaccess™
Smart Access Control. Simplified.

Eliminating the Hassle of Keys

Background

WorkAway Offices is a small, growing company for coworking spaces based in Ottawa, Ontario. In this relatively new segment, WorkAway already has multiple offices and is adding additional facilities in the months ahead. With a small staff of 10-15 people, its access control system is at the forefront of its day-to-day operations and interactions with its customers and members.

The Situation

WorkAway Offices converted an existing, outdated office building into a modern coworking office space. WorkAway considered updating the access control system during the remodel, ultimately finding it cost-prohibitive. As a result, managing the keys for nearly 50 separate offices within the building required a separate locking storage cabinet — and a key to get to the keys. WorkAway staff were regularly experiencing the hassle of issuing keys to members at onboarding — and collecting keys at the end of their stay.

WORKAWAY™ OFFICES

Industry: Coworking Spaces

Application: Add interior doors to access control system

Challenge: Find a cost-effective solution to reduce time and hassle of tracking and managing keys

Featured Solution: SimpleAccess Solution with wireless locks

Key Benefits:
- Improved staff productivity
- Enhanced customer onboarding
- Affordable technology & installation

The Solution

WorkAway Offices installed the SimpleAccess system with wireless locks on internal office doors. SimpleAccess coordinated the project for WorkAway from start to finish — helping choose the right lock options, coordinate the installation, configure the system, and onboard staff to its easy-to-use software. This end-to-end service allowed WorkAway staff to stay focused on helping customers and not be distracted by the project. The new solution provided WorkAway a better way to quickly issue a pin code to members for office access, replacing the burden of keys.

Results

Going keyless for internal offices has been a big boon for WorkAway staff, who were often overwhelmed with tracking keys. The process to onboard a new customer and provide secure office access has been streamlined — saving the staff time and delivering a better member experience.

Adding SimpleAccess helped WorkAway Offices upgrade a part of its access control system in a small, affordable way. As Workaway looks to its exciting future, SimpleAccess offers the fast-growing company a scalable solution to easily add more doors, enhance convenience with mobile and smart technologies, and manage multiple facilities or legacy access systems with one interface.

> **WORKAWAY™ OFFICES**
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> " Using SimpleAccess has helped our staff's productivity by removing the hassle of managing keys, while giving us a better onboarding experience with our customers. "

SimpleAccess offers a one-stop, hassle-free solution for upgrading to smart access control that saves time and money over traditional methods. Enhance convenience, image, and security, while staying focused on your business! Call SimpleAccess today!

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